

OUR CUSTOMER SERVICE CHARTER



VIVA 365 Insurance Brokers Limited offer all types of Insurance covers that cater for Individuals, Groups and Organizations.

At VIVA 365, we save you time, energy, money and worry as we help you plan better for your financial security and manage risks.

We are committed in providing excellent service. Our team is dedicated in ensuring that our products are easily accessible and that all modes of communication are open and available for enquiries, feedback, suggestions or complaints.

HELP US SERVE YOU BETTER;

Provide us with complete and accurate information upon request and extend mutual courtesy and respect to our staff.

Feel free to lodge any queries, complaints and compliments with us through;

- **Visit any of our branches or**
- **Our call centre line: +254 709 159 000**
- **Our email: info@viva-365.com**
- **Our website - www.viva-365.com**
- **Our social media pages; Facebook - @Viva365InsuranceBrokers Twitter -viva_365**

Go. Live. We'll handle tomorrow